Echoes of Power: Language effects & power differences in social interaction

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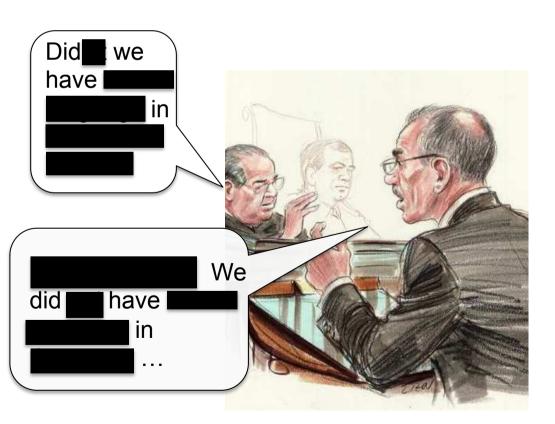
http://www.cs.cornell.edu/home/llee

Joint with Cristian Danescu-Niculescu-Mizil, Bo Pang, & Jon Kleinberg WWW 2012

From influence to language

Can subtle, domain-independent linguistic cues reveal (situational) power?

Who's in charge?



http://www.tvacres.com/images/robots_androids_marvin_movie

Language reveals power: "easy" cases

Your Honor, I agree.

Thank you.

I'd love to get your thoughts on this when you are available.

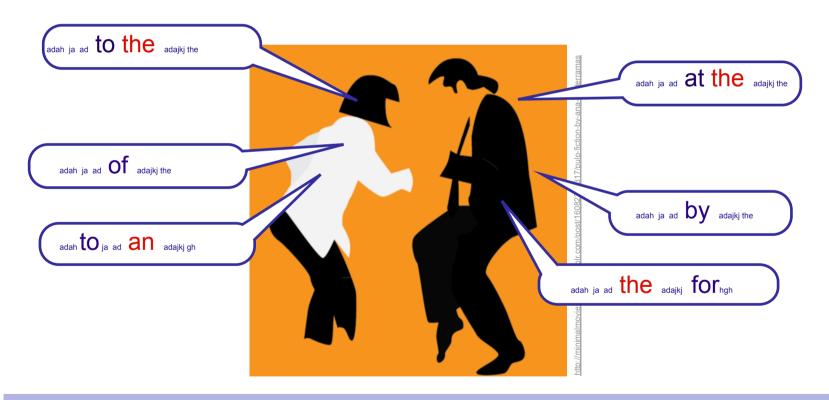
Let's discuss later.

[Gilbert 2012; Diehl et al. 2007, Scholand et al. 2010]

What about general (domain-independent) signals?

Who has the (conversational) lead?

Communicative behaviors are "patterned and coordinated, like a dance" [Niederhoffer and Pennebaker 2002]



Look for adaptation/coordination of linguistic style

Defining linguistic style coordination



Direct repetition: under speaker's control, could just be choice of topic. ⁽²⁾

Function-class matching: unconscious & frequent [Niederhoffer and Pennebaker 2002]

At least you were ou

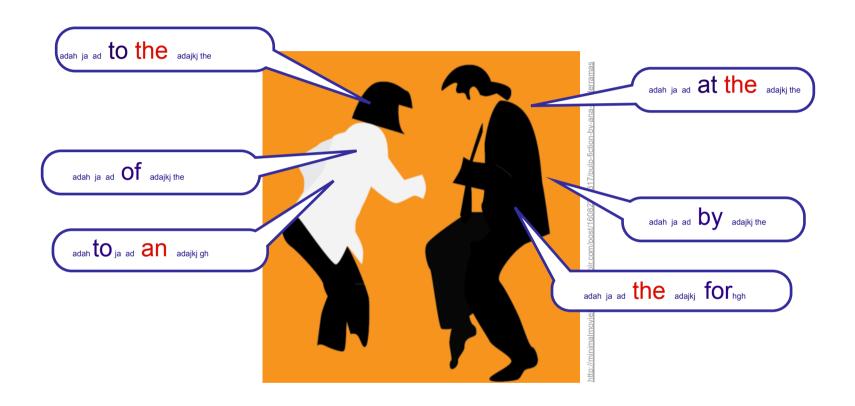
quantity words



Doesn't really matter

It's not important





blue: prepositions; red: articles; etc.

Measuring immediate influence

How much does speaker x_1 immediately trigger x_2 's use of function-word class c?

= how much does x_2 coordinate to x_1 on c?

Pr (x_2 uses $c \mid x_1$ uses c, x_2 immediately replies)

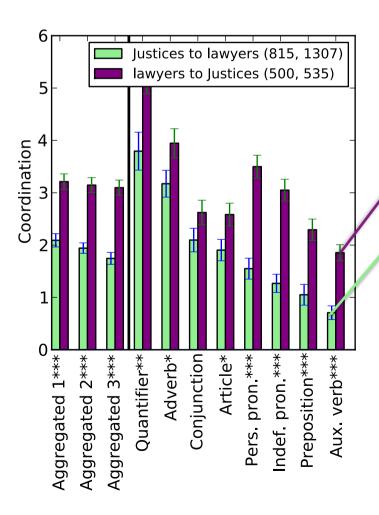
- Pr (x_2 uses $c \mid x_2$ immediately replies to x_1)

(reported as % (multiplied by 100) in the following)

[Danescu-Niculescu-Mizil, Dumais, Gamon 2011]

Status in US Supreme Court transcripts

50,000 exchanges + metadata (download from my webpage)

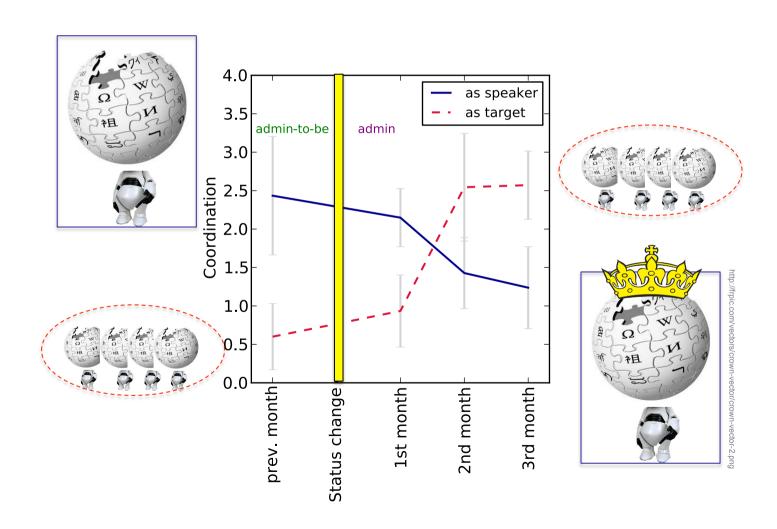


low status to high status

high status to low status

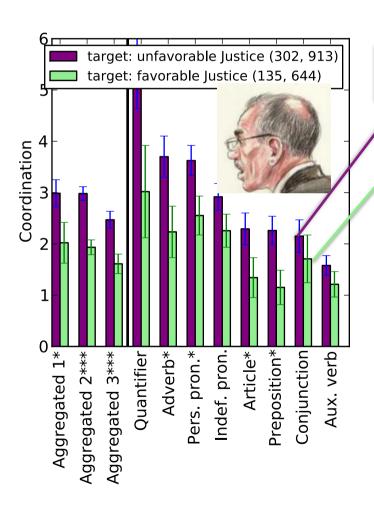
Status change in Wikipedia

240,000 exchanges + metadata (download from my webpage)



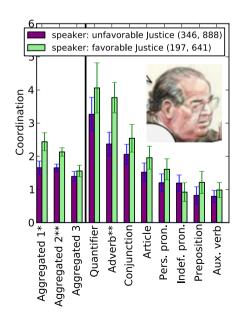
Dependence in Supreme Court transcripts

Power differences can arise from dependence [Emerson 1962]



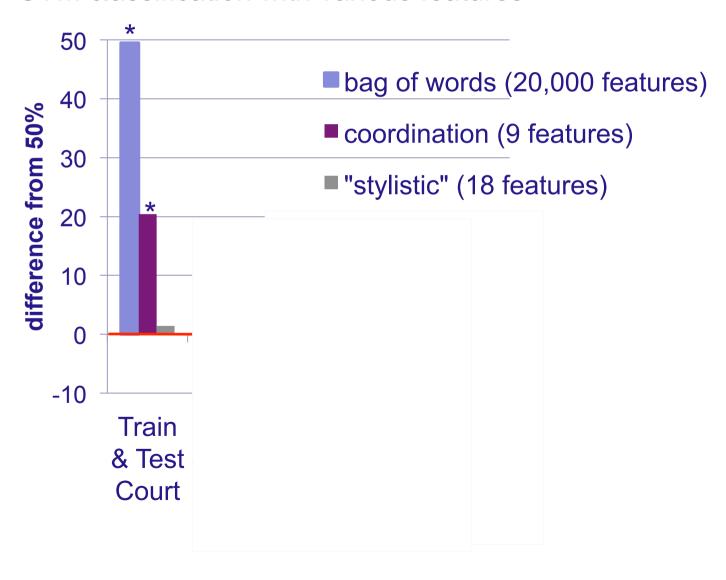
"needed to change" J's mind

J "had your opinion"



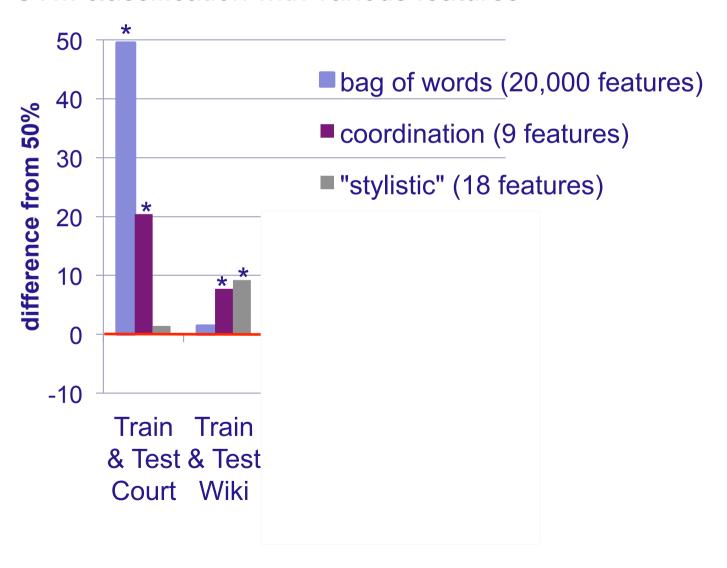
Evidence of domain independence

SVM classification with various features



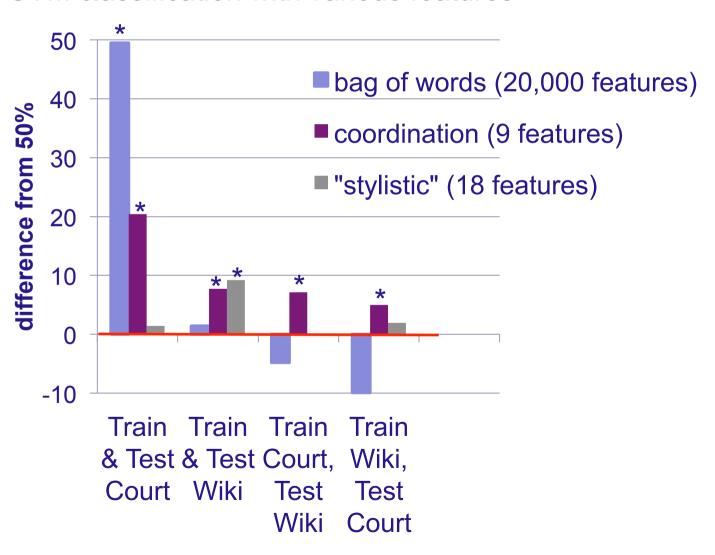
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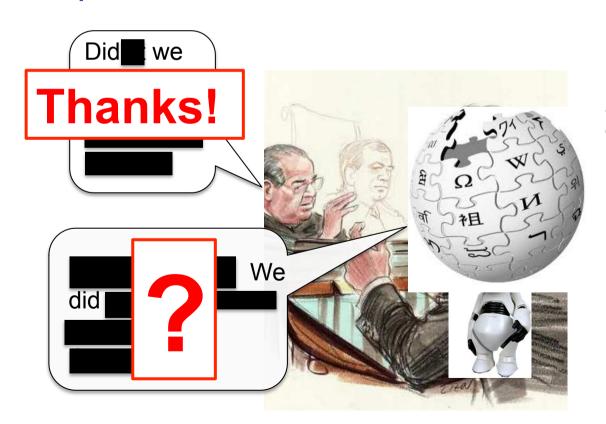
Evidence of domain independence

SVM classification with various features



Subtle, domain-independent linguistic cues reveal power relationships.

- static status & status change
- situational dependence



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